FORM FOR SENDING MATERIALS TO REPAIR

Please fill in a form for each device to be repaired. The form must be uppercase completed.

The repair practice will manage only if this form is duly completed in all its parts, particularly indispensable is the detailed indication of the problem / failure.

The form and the shipping document must TASSATIVELY accompany the piece to be repaired inside the package.

Send the material to be repaired to the operating center of Gaiarine: Viale delle industrie 6/A 31018 Albina di Gaiarine (TV) – Italy.

Client Data:

Client Code (if available): _____

Company: _____

Address: _____

_____

VAT INTRA Number (or TVA Number): _____

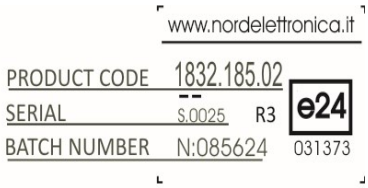
Reference Person:

Name and Surname: _____

Department: _____

E-mail Address: _____

Telephone number: _____



Device to be returned:

Device type:
(example "control panel") _____

Product code:
(example "1832.185.02") _____

Batch number: _____

Serial number: _____

Detailed description of the problem / description of the fault:

Problem: _____

Special conditions: _____

Requested services:

☐ Standard repair; ☐ Price quotation; ☐ Repair report;

Payment: for foreign companies, only anticipated payment by bank transfer.

Date and client signature:

DATE: _____ SIGNATURE: _____

To have a Nordelettronica repair service avoiding possible problems and delays, it is necessary following this procedure:
- Describe in the appropriate field, in the most detailed way possible, the defect or problem found on the product.
- Indicate in the compilation the type of service requested.
- Standard repair: it is the simplest and least expensive procedure that involves receiving the repaired or replaced product, at the discretion of Nordelettronica, without necessarily having to draw up a repair report.
- By ticking the relative boxes, indicate if a quote is required to be submitted to your approval, before proceeding with the repair.
- Repair report request, a repair report will be sent.
- The shipment of the material to Nordelettronica must always include the completed, dated and signed material return forms. Shipping costs to Nordelettronica and to the customer are always charged to the customer.

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